

CONSUMER AWARENESS QUIZ

ANSWERS

1. Buying clubs are designed to help consumers compare prices at different stores.

☐ False

2. The mail-order rule allows a person to cancel an order that is not shipped within a certain time period.

☐ True

3. Layaway purchase plans are designed to help consumers buy items at discount prices.

☐ False

4. The cooling-off period generally applies to purchases of \$25 or more.

☐ True

5. Most consumer complaints require legal action to solve.

☐ False

6. The most reliable source of consumer information would be from:

☐ a product label.

7. A buying club commonly:

☐ requires a minimum purchase.

8. The mail-order rule requires that companies:

☐ notify customers if an item is not currently available.

9. The right to cancel certain purchases of \$25 or more within three business days is known as the (fill in the blank) rule.

☐ cooling-off

10. The first step a person with a consumer complaint should take is to:

☐ contact a consumer agency.